

LHD OPEN LINE CALL

JULY 10, 2008

Meeting Summary: Terri Adams took roll call. Liz Harton asked for comments on the minutes from the 6/25/08 call.

I. General Update

- A. Nonviable vaccine report from CDC: only 2 VFC offices have returned nonviable vaccine to McKesson due to cold chain errors – for a total of 1,300 doses.
- B. Website: www.michigan.gov/vfc Rosemary Franklin is keeping the site updated regularly. The MCIR tip sheets are housed on the MCIR site at www.MCIR.org/supervim.html and the MDCH site links directly. All VFC tip sheets and resources, open line call meeting summaries, handouts, forms, etc. and background resources from 2007 are archived online. Laura Korten has been keeping the MCIR tip sheets updated and current on the MCIR site.
- C. Letter to the Health Officers: MDCH sent an electronic letter to all health officers and immunization field reps on July 9. The letter is also on the MDCH website for staff to print. We hope this addresses all local concerns for now and in the future.

II. VFC update

- A. Terri is revising the last sentence of the first paragraph on the VFC NDC tip sheet (6/25/08) to reflect Medicaid concerns. This is in regards to beneficiaries: NDC is required regardless of insurance status. The revised sheet will be posted to the web and sent out to the local staff.

- B. VFC Resource Book (question Laurie in Allegan) is being updated through the summer and will not be available any sooner than September. It will be posted to the MDCH website. And it doesn't matter which day of the month providers choose as the beginning of their month so 30 days equals a month. Not just calendar months.

III. MCIR update"

- A. A new feature in MCIR is being released tonight for replacement of borrowed doses. It will be available on Fri 7/11/08 and a MCIR tip sheet will be available. This new mechanism will replace from Public or Private inventory, must enter the lot and NDC. The LWB column will be wiped out (zero balance) and you will start fresh.
- B. Bea encouraged LHDs to send any problems to the MCIR help desk when issues arise.

IV. Sharing update

- A. Barb Wolicki (Immunization Nurse Educator), Detroit best practice (speaking points) will be posted to the website. Primarily these are used for bridging the VFC and MCIR aspects together for the providers.
- B. Roxanne (Kalamazoo): Their first 3 providers went live this week. She has been keeping a log of issues/etc. that will become a Q&A/FAQ to share commonly asked questions from the county.
- C. Joanne (Ionia) Comments on the old vs. new VIM. In the old system, the entire lot had to be deleted and then reentered again.
- D. Roxanne (K-zoo) is having a lot of transfer issues / error screens:
 - a. Doesn't subtract out the dose after fixing error with an edit;
 - b. If MCIR is edited later, they discovered that the administered doses were in MCIR, but no historical data;

- c. Several things didn't transfer over as it should have from their software (InSight). Files were sent to Ian for follow up. Some were discovered by chance, only because they were pulling up the records.
- E. Pat (Oakland): Staff having difficulty with edits. If the wrong eligibility is put in by the data enterer, it would be corrected, but not refreshed in the MCIR. They went out of the record and back in and it still wasn't showing up with the correction. This should be sent to the MCIR help desk. Wendy at MCIR was working with her.
- F. Mary Jo Flenner (MDCH Field Rep) and Jamie Blake (MCIR Coordinator Berrien) shared their experience: (1) They are getting ready for providers to do ending inventory. They discovered that one doc isn't doing the physical fridge count and therefore the balancing inventory is incorrect. This is a big reminder that only running the MCIR inventories won't work and eventually it will cause problems – reminder to nip those early on to avoid mistakes down the road. (2) LHD conversion from old VIM to new, had some vaccine in the fridge that wasn't in the manufacturers list (ie Chiron vaccine that is now Novartis). MCIR will ensure all NDCs match. MDCH MCIR will develop a list to assist providers with this.

Questions and Concerns during the call:

Q1: Patty (DHD 10) for Darcy: She is having trouble with the MCIR website. It is not easy to navigate for private providers or LHD staff.

A1: MDCH will review both sites and may be able to move the links around to make it more user friendly.

Q2: Kathy (Washtenaw) They are having trouble balancing inventory (can't balance 5 doses, likely a transfer issue). Has there been any further discussion on allowing for a % wastage limit at the local level?

A2: Barb Wolicki (MDCH) is having a vaccine accountability meeting and will bring this up. Also, there is follow up needed on the transfer issue.

Q2 (follow up):Roxanne (Kalamazoo) Could LHD with accountability or ending inventory issues with the new VIM provide input to the vaccine accountability group?

A2: This request will be considered, it is currently an internal MDCH workgroup.

Q3: Pat (Oakland): having problems with ending inventory – they are hand / direct entering. If staff inadvertently key inaccurate data, they go back in and correct it, which is then documented in the transaction, but doesn't balance it in the ending inventory.

A3: Wendy N. is working with them on this.

Q4: Pat (Oakland): For rabies vaccine, RIG isn't in the drop down in MCIR, could it be resorted?

A4: MDCH will email out how to do rabies/RIG. It has to be this way until everyone is on the new VIM. Once everyone is on, RIG will go to the Add Imms screen, and then the old way of entering it will go away. (Ian)

Q5: Kevin Czubachowski, (MDCH Field Rep): LHD / providers using McLaren are having some trouble with the transfer. He sent out a database to those affected for comment. The McLaren Polci software is putting in the lot #'s of insured kids regardless of what the actual lot # is of the vaccine the child received. Therefore, the doses admin is not matching the order. The lot #'s are not matching vaccine or type of vaccine administered. Pam K. at MCIR Help Desk is aware of this issue.

A5: These providers can't move to VIM until they are using McKesson. McLaren providers should be the last to move to VIM. Therese Holye (MDCH) may have to delete all the McLaren Polci software information because it is bad data.

Next open call: Tuesday, July 22, 2008 at 10 AM.

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